

U.S. Department Of The Air Force

Introduction

This case study of US Department of the Air Force is based on an April 2016 survey of New Horizons customers by TechValidate, a 3rd-party research service.



“With New Horizons, I have been able to perform my duties more quickly as opposed to figuring out how to perform the necessary functions on my own.”

Challenges

The business challenges that led the profiled organization to evaluate and ultimately select New Horizons:

- Considered the quality of instructors to be most influential factor when deciding to take classes from New Horizons

Use Case

The key features and functionalities of New Horizons that the surveyed organization uses:

- Considers traditional instructor-led training in the classroom as their preferred training modality

Results

The surveyed organization achieved the following results with New Horizons:

- Rates the value of New Horizons' courses as excellent
- Realized the following benefits from their training: Improved productivity
- Improved their job performance by more than 50% since taking the training

Organization Profile

Organization:
US Department of the Air Force

Organization Size:
Federal

Industry:
Government

About New Horizons

For 30 years, New Horizons has provided more than 30 million students with industry-leading technical training that delivers the most relevant and intuitive computer courses and certifications.

New Horizons is now the world's largest independent IT training company.

Learn More:

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