

State & Local Government

Introduction

This case study of a state & local government is based on a July 2016 survey of New Horizons customers by TechValidate, a 3rd-party research service. The profiled organization asked to have their name blinded to protect their confidentiality.



“The content through New Horizons’ courses is specific and clear. ”

Challenges

- Took the training courses with New Horizons for the following reason:
 - To improve their skills

Use Case

The key features and functionalities of New Horizons that the surveyed organization uses:

- Has taken more than 5 classes with New Horizons
- First class with New Horizons was Microsoft Technical

Results

- Returned to New Horizons for the following reasons:
 - Quality of instructors
 - Courseware
 - Flexibility
 - Modality options
 - Authorized training
- Able to accomplish the following with New Horizons’ training:
 - Professional growth
 - Personal growth
- Feels extremely well prepared for certification due to New Horizons content
- Is extremely likely to enroll in a New Horizons class again

Organization Profile

The organization featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Organization Size:
State & Local

Industry:
Government

About New Horizons

For 30 years, New Horizons has provided more than 30 million students with industry-leading technical training that delivers the most relevant and intuitive computer courses and certifications.

New Horizons is now the world’s largest independent IT training company.

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