

Federal Government

Introduction

This case study of a federal government is based on an April 2016 survey of New Horizons customers by TechValidate, a 3rd-party research service. The profiled organization asked to have their name blinded to protect their confidentiality.



“New Horizons was informative and we found the instructor to be very knowledgeable.”

Challenges

The business challenge that led the profiled organization to evaluate and ultimately select New Horizons:

- Considered convenience of locations to be most influential factor when deciding to take classes from New Horizons

Use Case

The key feature and functionality of New Horizons that the surveyed organization uses:

- Considers online virtual instructor-led training (Online LIVE) as their preferred training modality

Results

The surveyed organization achieved the following results with New Horizons:

- Rates the value of New Horizons' courses as excellent
- Realized the following benefit from their training:
 - Improved productivity
- Improved their job performance by 10% to 24% since taking the training

Organization Profile

The organization featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Organization Size:
Federal

Industry:
Government

About New Horizons

For 30 years, New Horizons has provided more than 30 million students with industry-leading technical training that delivers the most relevant and intuitive computer courses and certifications.

New Horizons is now the world's largest independent IT training company.

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