

City Of Houston

Introduction

This case study of City of Houston is based on a April 2016 survey of New Horizons customers by TechValidate, a 3rd-party research service.

Challenges

The business challenges that led the profiled organization to evaluate and ultimately select New Horizons:

- The convenience of class times was the most influential factor when deciding to take classes from New Horizons:

Use Case

The key features and functionalities of New Horizons that the surveyed organization uses:

- Online virtual instructor-led training (Online LIVE) is their preferred training modality.

Results

The surveyed organization achieved the following results with New Horizons:

- Rates the value of New Horizons courses as excellent.
- Realized the following benefits from their training:
 - Improved productivity
 - Improved their job performance by 25% to 49% since taking the training.

Organization Profile

Organization:
City of Houston

Organization Size:
State & Local

Industry:
Government

About New Horizons

For 30 years, New Horizons has provided more than 30 million students with industry-leading technical training that delivers the most relevant and intuitive computer courses and certifications.

New Horizons is now the world's largest independent IT training company.

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